

shop@noralingerie.com  
 Heqdambroek 1732  
 6546 VZ Nijmegen

**Step 1**  
 Please fill out all fields

**Step 3**  
 List your return item(s) here  
 Describe reason for returning

Original Order Number

**Your comment**

Qty	Product code	Color	Size	Reason no.

<please fill out your comment>

**Your Shipping Address details**

Name

Street

ZIP Code

City

Country

**Reason description & numbering**

**no.**

**Sizing**

too large

10

too small

12

overall wrong fit

14

**Your Billing Address details**

Name

Street

ZIP Code

City

Country

**Service**

wrong item

20

had canceled order

22

duplicate item

24

Emailaddress

Phonenumber

Mobile number

**Quality**

quality of fabric

30

defective

32

marked, spots, stains

34

Step 2		Step 4		Qty	Product code	Color	Size	Product description
How do we handle your request?	pls fill yes or no	Place your replacement and/or other order(s) here						
Exchange item	<input type="text"/>							
Refund/credit	<input type="text"/>							
Replace with Gift Certificate	<input type="text"/>							
<b>Note*</b>								
Additional products ordered could be subject to special offers or need shipping and handling charges		<b>PAYMENT METHOD</b>						
If you have not indicated your preferred method of payment, your creditcard will be charged or you will receive an invoice. After having received payments (if applicable), your order and replacement order will be shipped		please fill out your banking/credit card details and include a copy of frontside of your card	<b>tick box</b>		<b>Cardnumber</b>	<b>Expiration Date</b>		<b>Signature</b>
		Master Card	<input type="checkbox"/>			.././....		
		Visa Card	<input type="checkbox"/>			.././....		
		American Express Card	<input type="checkbox"/>			.././....		
		Regular BankCard	<input type="checkbox"/>			.././....		
		<b>Step 5</b>						
		Enclose this form in your return parcel						
		use this pre-printed return address label below						
		<b>RETURN LABEL</b>						
		Nora Lingerie Nederland						
		attn of. Returns Processing						
		Hegdambroek 1732						
		6546 VZ Nijmegen						
		the Netherlands						